

MATIBABU JOURNEY - Building Stronger Systems (3'52)

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Matibabu is an indigenous community driven initiative working in Western Kenya. We've always known that the needs of our community were much greater than the service we provided. But we tried our best.

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When Matibabu received the PEPFAR NPI grant and the technical assistance that came with it, our organization's systems were rudimentary and the procedures were not well organized.

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JSI worked with us to develop a plan of actions so that we could strengthen our existing systems, and this enabled us to have more time with our clients. The trainings that we received from JSI have enabled us to function more effectively and more efficiently as an organization and also as a health facility providing quality services to a large client base.

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The most important training that I have received from JSI is the monitoring and evaluation training. Before, I used to make very basic reports with a purpose of just complying to the Ministry of Health requirements. But now I look at things more strategically. We use the reports to develop new strategies, make other critical decisions in the organization for example expansion of services to other areas or even developing new interventions.

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When I started working in Matibabu in 2008, I knew there were gaps in the financial and administration systems. The organizational capacity assessment showed us where the gaps were and how big they were—and they were significant! The support from TA-NPI has been very helpful. They didn't show us the gap and leave, they worked with us hand in hand to strengthen our financial and administration systems in order to make us serve the community better.

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Since the JSI trainings, I have become a more confident person. And I have become a better manager. The supportive supervision training that we received has enabled me to look at people differently. I believe that I've changed and I know that the people I work with are happy that and I have changed too!

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Matibabu will always remain a community driven organization. But now we have transparent systems and strong financial oversight. Our finance and admin staff understand their role and how they help the doctors and community health workers serve the needs of our community better.